

Rita Verduin

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Civil status: Married - 3 children (young adults) ~ Location: Utrecht - NL ~ Date of Birth: 01-06-1959

ENTREPRENEURIAL PEOPLE MANAGER HR(D), PROFESSIONAL EXECUTIVE COACH, INNOVATOR

Accomplished and result-driven HR(D) leader with over 15+ years of proven leaderschip at various (multi)national profit and non-profit organizations based in the Netherlands. Demonstrated the ability to develop and align HR strategy to support business strategy and business challenges. Outstanding people manager through clear vision, leading by example, taking trust in her staff, taking ownership and high drive to succeed.

Passionate and dedicated leader of innovative HR strategy and tools e.g. strategic staff planning, sustainable employability, leadership and employee development, eHRM, elearning, career portals and academies.

Overall a HR leader who:

- ✓ Has high drive and impact
- ✓ Is passionate about making a difference in developing staff and organizations
- \checkmark Realizes change and to whom people want to work with.

Core competences and expertise include:

- Occupational Psychology
- Leadership Development
- Succession Planning
- Online HR tools (eHRM)
- Labor & Tax Legislation
- o Program Management
- Change Management
- Strategic Staff Planning
- Sustainable Employability
- Social innovation
- HR & Social Media
- HR Analytics
- Recruitment
- Employer Branding
- Executive Coach

Professional experience

Self-employed @ runningrita.nl

Buijssen Training & Education MEURS Meurs HRM & Perflectie @ runningrita.nl

Freelance assignments at

Jan 2014 - present

e-Coach and design eLearning (dealing with aggression & dementia) AQ Monitor - design and business case online careertool ZKM Executive Coach and Career Counselor

MEE Oost Gelderland

MEE is a non-profit organization which supports people with dissabilities and helps them in work. housing and life.

Member of the Board of Trustees

MECOM / Royal Wegener

Mecom is a major European consumer publishing group. The campany owns publishing houses in Denmark, the Netherlands and Poland. The Dutch division publishes eight paid-for daily newspapers, with daily circulation ranging from 47,000 to 148,000 and with over 95 per cent of newspapers sold on a subscription basis to a customer base of 819,000. It also publishes approximately 165 free-sheet titles, delivered door-to-door.

Manager HR Development

Westerner Main responsibility: developing and monitoring HR policy and (online) tools supporting individual, team and organizational development (including MD) and sustainable employability. Other subjects: Employer Branding & Recruitment, Mobility, HR Analytics. My team consisted of 7 professionals & 4 support staff. Member of MT HR.

Achievements I'm proud of:

- o Initiative, design and implementing Wegener's Career Portal WiL: having over 3500 contributors and users
- Development and realization of Wegener Academy & eAcademy Wegener: annually over 4000 participants
- Management Development: innovation of the educational program, introducing succession planning, started Executive Coaching for top 35 and development of a Talent Program for Young Talent.

July 2009 - Dec 2013



- Process redesign of HR processes into digital workflows (eHRM), e.g. HR cycle, LMS, absenteeism 0
- Successful negotiations on behalf of Wegener for Trade Unions and Workers Council in the area of 0 development and Social Statute
- Project Leader Mecom 360 Degree Project including the company European top 50 Executives (in English). 0

Manager Compensation & Benefits and Mobility

Responsible for corporate HR policy on Remuneration and Benefits and the Wegener Mobility Team. My team Wegener consisted of 6 professionals (specialists) and 2 support staff. Harass counselor.

Achievements I'm proud of:

- 0 Realizing a new online Guidebook Compensation & Benefits Wegener
- 0 Realizing a new and up-to-standard Guideline Communication for Wegener employees
- 0 Reactivating the Wegener Mobility Team.

Ordina

Ordina is the largest independent provider of consulting, solutions and IT in the Benelux. Ordina is focusing on the financial sector, government, health and a number of specific market segments within the industry.



Senior Management Consultant / Interim Manager

Assignments in multiple profit and non-profit organizations such as Prisons, Ministries, Social Security Agencies, Arbo Services and Insurance Companies. Harass counselor & coordination Whistleblower process within Ordina.

Achievements I'm proud of:

- Satisfied principals as well as participating employees in projects and interim management assignments 0
- During my seven years at Ordina I met all individual goals such as being billable 90% of working hours 0
- Most assignments were content focused on HR related matters, such as restructuring companies, employee participation and interim management (payroll and SSC) and multiple assignments involved the professionalization of project management.



Responsible for: development, implementation and evaluation HRM policy and HRM tools. Negotiator on behalf of employer Ordina with Trade Unions and Workers Council. The aims of the Change Program were: harmonization of Compensation & Benefits, including Retirement Plans, adjusting legal structure, recruitment of 150 ICT employees in one year, implementing Ording HR tools, e.g. HR cycle and competence management.

Institute of Applied Science Avans

Academy of Master of Arts Managing Human Resources (full time and part time program)

Sept 1998 - June 2001 Lecturer Management Development Development and lecturing Management Development at this Master Program (part time)

UWV

UWV provides national implementation of employee insurance (such as unemployment, WIA (IVA and WGA), WAJONG, WAO, WAZ, Wazo and Sickness), and labor and data services.

Head of Management Development

Development of Management Development Policy and Strategic Personnel Policy



ING M DIRECT

ING BANK

ING Group

ING is a global financial institution of Dutch origin, currently offering banking, investments, life insurance and retirement services to meet the needs of a broad customer base.

Within ING Group, the following positions were held:

Head of Management Development

- (Senior) HR Advisor
- **Career Policy Officer**
- Trainer

Some relevant achievements:

- Chairman European ING MD Network exchange vacancies in European (sub) top management positions 0
- Shrinking and refreshment of the management population at ING Direct in the Netherlands 0
- Professionalization of HR advising at ING Bank Design of the ING Direct Trainee Ship 0



avans

Jan 2000 - Dec 2001

Jan 2002 - March 2008

Feb 1999 - Dec 1999

Jan 1986 - Jan 1999



April 2008 - June 2009

Education & Training

	Radbo	Radboud University Nijmegen				
Radboud niversiteit Nijmegen		ZKM Consultancy © - Professional (Executive) Coach (certificate April 2014)			2010 - 2014	
		Occupational Psychology (graduation 1986) Incl. teachers license Psychology and Society Knowledge				
		Political Science (propaedeutic exam 1978)				
		Chairman University Track & Field Association 't Haasje Assistent to the Scientific Staff - practicum guide at graduate program (part time)				
	Institute of Applied Science Utrecht					
HOGESCHOU UTRECHT	01	Business Administration (bachelor) - Faculty of Economics & Management				
	UL .	Journalism for Academics (certificate) - Faculty of Journalism & Communication				
Stedelijk College Eindhoven - VWO					1970 - 1977	
	Training	Moodle (O.S. CMS)	Finance for Non Financials	Prince2 Foundation		
Custom Wor		n WordPress training	Commercial Consulting Skills	Training HR & Workers Council		
	Training	9 Spiritual Leadership	Implementation Skills Course	Multiple HR courses		
	Wegen	Vegener Management Course: 'Leadership in Transition' - program design and owner (together with the CEO)				

Language Skills

Dutch: Native, English: Professional skills, French: Average, German: Average.

Personal Interests

Running, Writing, Track & Field, Ice-skating, Skiing, Sports Vacations, e.g. cycled to several European Capitals

Publications

By weblog: http://runningrita.nl - blogs on various topics, including HRM and leadership

Monthly corporate blog at the site of Wegener Academy: **http://academy.wegener.nl/blog** and a regular column in the staff magazine of Wegener on various subjects.

Monthly columns or blogs:

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- o http://www.lerendeleiders.nl platform on servant leadership
- o http://onzecoach.nl online coaching concept for large employers (Ahold, DSM, DHL)
- o http://www.expand.nl HR Recruitment Agency

Various HR publications in the Journal of Public Management (in Dutch), Gids voor Personeelsmanagement, Intermediair in the years 1990 - 2005.

Personal beliefs

My professional vision:

- o Develop yourself, nobody else can do that
- Change can be called 'development' when it's hurting (a bit)
- You are only a leader when you have followers; envision, enable, energize
- Work with the end in mind
- Credit where credit is due
- \circ $\;$ Leave your people, brands and business stronger behind than how you first received them.

How I work:

- o Moving moves me
- o Associate, renew, improve, enhance
- What you see is what you get
- o Always want to be able to look at myself in the mirror in the morning
- o Be attentive
- Running is a lifestyle.

Internet (you can find me anywhere)

Weblog	: <u>http://runningrita.nl/</u>
Email	: <u>rita.verduin@gmail.com</u>
Twitter	: <u>https://twitter.com/runningrita</u> - @runningrita
Linkedin	: http://www.linkedin.com/in/ritaverduin
Facebook	: https://www.facebook.com/rita.verduin
Instagram	: http://instagram.com/runningrita
Graphic CV I	: <u>https://www.vizify.com/rita-verduin</u>

References

Linkedin: Jolanda Schonewille (manager Wegener Academy) states:

"She challenged me to leave my comfort zone several times. Because of her trust in me, I did so. This made me grow and develop myself and it typically shows her leadership and the way she's been a coach to me. Characteristic is also Rita's innovative spirit: she always looks for opporunities to improve and enhance the team results as well as the way we work."

Weblog: several commenters state:

"I love the way you write. It either makes me smile or makes me rethink the subject".

Other references available when asked for.